



OFFICE OF THE COMMISSIONER, CENTRAL GOODS & SERVICE TAX,
G-105, NEW JODHPUR INDUSTRIAL AREA, JODHPUR - 342 001

फा. न.- V(Tech)30/GST/Trade Notice/ Comm-JDR//2019

दिनांक: 31.03.2020

Trade Notice no. 01/2020

Dated 31.3.2020

Trade facilitation measures/ initiatives taken by GST Department during lockdown

In view of complete lockdown declared throughout the country with effect from 25.03.2020 and non-inclusion of GST Department under the category of 'essential services', officers of GST Department are not permitted to attend office and they are forced to work from home.

2. Since many taxpayers are working during lockdown for providing essential services or for manufacturing and supplying goods required for daily needs of the public while they are unable to contact the GST offices owing to lockdown, as a measure of trade facilitation, it has been decided to attend to the GST related work of the taxpayers besides addressing their grievances and responding to the queries raised by them on a regular basis.

3. With a view to provide unrestricted taxpayer services and help the trade/ industry/ taxpayers run their business smoothly, it has been decided to provide them with continuous access to GST offices over telephone and through e-mail in the following manner:-

(i) Designated officers have been nominated for each jurisdiction who shall be available to respond to the calls from taxpayers during normal working hour of office. Taxpayers can contact the designated officers in connection with GST related work of urgent nature.

(ii) Taxpayers may also raise queries of urgent nature related to problems faced by them with regard to GST/ SVLDR Scheme and get solutions from the designated officers over voice call.

(iii) Taxpayers can also raise queries or express their grievances through mail to the given e-mail id. Such queries/ grievances shall be responded to within 24 hours, as far as possible.

4. During the lockdown period, taxpayers may contact the designated officers nominated for each jurisdiction, as per details given below:-

Sl. No.	Jurisdiction	Name of officer (Sh)	Designation	Telephone Number	e-mail id
(1)	(2)	(3)	(4)	(5)	(6)
1	Division A, Jodhpur	Hemant Hingonia	Joint Commr.	8696389000	hemanthingonia@gmail.com
2		Kamal Kumar Meena	Supdt.	9001311578	kmeena65@gmail.com
3		Kuldeep Paliwal	Inspector	9468645337	kulsa86@gmail.com
4	Division B, Jodhpur	Gopal Dangi	Asst. Commr.	7791934772	gopaldangi.irs@gov.in
5		Vijay Singh Meena	Supdt.	8619108010	wn02cgst@gmail.com

6		Sandeep Dudi	Inspector	8128277122	wn02cgst@gmail.com
7	Division C, Jodhpur	Gopal Dangi	Asst. Commr.	7791934772	gopaldangi.irs@gov.in
8		Mahan Das	Supdt.	9828290246	wn03cgst@gmail.com
9		Dhairya Chauhan	Inspector	9887871474	wn03cgst@gmail.com
10	Division D, Pali	K K Singh	Joint Commr	9414610082	Kksingh.irs@gov.in
11		Dheeraj Bengali	Supdt.	9414045435	cexdpali@gmail.com
12	Division E, Pali	K K Singh	JC	9414610082	Kksingh.irs@gov.in
13		S.K.Bhagat	Supdt.	9460028729	cexdpali@rediffmail.com
14	Division F, Bikaner	Narender Aseri	Asst. Commr.	9119242625	dr.aseri07@gov.in
15		Gopal Lal Kulariya	Supdt.	9414295411	gopalkulariya@gmail.com
16		Yogesh Solanki	Inspector	9784001052	Solankiyogesh26@gmail.com
17	Division G, Bikaner	Narender Aseri	Asst. Commr.	9119242625	dr.aseri07@gov.in
18		Ajay Kumar Purohit	Inspector	9782648493	ajaypurohit24@gmail.com
19		Girdhari Lal Bhambhu	Inspector	9582982520	girdharibhambhu@gmail.com
20	Division H, Ganganagar	Suresh Kumar Meena	Asst. Commr.	7977158273	Suresh.meena9096@gov.in
21		B.S. Solanki	Supdt.	9414328376	Bss.g109202@gov.in
22	Division I, Ganganagar	Suresh Kumar Meena	Asst. Commr.	7977158273	Suresh.meena9096@gov.in
23		Dheeraj Shukla	Supdt.	9461607640	Dheerajs.g109301@gov.i.
24	GST Sewa Kendra, Jodhpur	Lalit Paliwal	Supdt.	9829165189	Lalitg109101@icegate.gov.in
25	Sabka Vishwas Scheme	Hema Ram Chaudhary	Supdt.	8094251050	Hema.choudhary@icegate.gov.in

5. In case the taxpayers are not satisfied with the response received from the designated officers or they have any grievance with respect to the taxpayer services provided to them, they can send their grievances through e-mail to the Commissioner, GST & CX, Jodhpur on the e-mail id cgsttechnicaljodhpur@gmail.com along with their telephone number.

6. All such grievances received through e-mail shall be responded to within 24 hours and the taxpayers shall also be contacted over telephone, wherever necessary.

7. All the trade bodies and industry associations may bring the contents of this trade notice to the notice of their members. Trade and Industry Associations are also welcome to contact the Department over telephone and e-mail for finding solutions to problems faced by the industry they represent.

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(Alok Gupta)
Commissioner

Copy to:

1. The Chief Commissioner, CGST & CX, Jaipur Zone, Jaipur
2. The AC/JC, CGST Division A to C, Jodhpur/ D & E, Pali/ F & G, Bikaner/ H & I, Ganganagar,
3. The Joint Commissioner, CGST Commissionerate, Jodhpur
4. The Commissioner, CGST Commissionerate, Jaipur,
5. The Commissioner, CGST Commissionerate, Udaipur,
6. The Commissioner, CGST Commissionerate, Alwar,
7. The Commissioner (Appeals), CGST Jaipur/ Jodhpur,
8. The Commissioner (Audit), CGST Jaipur/ Jodhpur,
9. The Commissioner, Customs, Jodhpur Hqrs at, Jaipur,
10. Personal copy to all officers.
11. M/s. Jodhpur Industries Association (JIA), Udhog Bhawan, New Power House Road, Jodhpur (ashkbaheti597@gmail.com)
12. M/s. Marwar Chamber of Commerce & Industry, Jodhpur (info@miajodhpur.in)
13. M/s. Marudhar Industries Association, (MIA House, Basni Phase IInd, Jodhpur,
14. M/s. Jodhpur Handicrafts Exporters Association, Plot No. SPL/1, Behind Krishi Mandi, Basni-Ist Phase, Jodhpur (thejhea@yahoo.co.in)
15. M/s. Jodhpur Handicrafts Exporters Federation, Jodhpur (jhef2016@yahoo.com)
16. M/s. Laghu Udhog Bharati, (shantilalbalar@yahoo.com)
17. M/s Boranada industries Association, Neelkanth Art Export, EPIP, Jodhpur.
18. M/s. Rajasthan Stainless Steel & Re-rollers Association, Steel Bhawan, Shastri Nagar, Jodhpur (vkm7262@gmail.com)
19. M/s Jodhpur Goods Transport Association. Near Dauji Ki Hotel. (near AIIMS Hospital) (ptaveenkumbhat@gmail.com)
20. Marwar Chamber of Commerce & Industry, Jodhpur, Sojati Gate, Jodhpur-342001 (prasancmehta@gmail.com)
21. Marudhara Tax Bar Association, Sh Vijay Tower, Manji Ka Hatha, Paota, Jodhpur (chopraassoc@gmail.com)
22. Institute of Chartered Accountants of India, Jodhpur Chapter, Jodhpur (jodhpur@icai.org/icaijodhpurbanch@yahoo.com)
23. Notice Board
24. Guard File.

For information please.


(Lalit Paliwal)
Superintendent (Technical)