



GOVERNMENT OF INDIA
MINISTRY OF FINANCE, DEPARTMENT OF REVENUE
OFFICE OF THE COMMISSIONER, CGST & CENTRAL EXCISE, JAIPUR

व्यापार सूचना संख्या 01/2020

TRADE NOTICE No. 01/2020

Trade facilitation measures/ initiatives taken by GST Department during lockdown

The Trade Association & their Members are hereby informed that in view of complete lockdown declared throughout the country with effect from 25.03.2020 and non-inclusion of GST Department under the category of 'essential services', officers of GST Department are not permitted to attend office and they have to work from home.

2. Since, many taxpayers are working during lockdown for providing essential services or for manufacturing and supplying goods required for daily needs of the public, while they are unable to contact the GST offices owing to lockdown, as a measure of trade facilitation, it has been decided to attend to the GST related work of the taxpayers besides addressing their grievances and responding to the queries raised by them on a regular basis.

3. With a view to provide unrestricted taxpayer services and help the trade/ industry/ taxpayers run their business smoothly, it has been decided to provide them with continuous access to GST offices over telephone and through e-mail in the following manner:-

(i) Designated officers have been nominated for each jurisdiction, who shall be available to respond to the calls from taxpayers during normal working hours of the office. Taxpayers can contact the designated officers in connection with GST related work of urgent nature.

(ii) Taxpayers may also raise queries of urgent nature related to problems being faced by them with regard to GST/ SVLDR Scheme and get solutions from the designated officers over voice call.

(iii) Taxpayers can also raise queries or express their grievances through mail to the given e-mail id(s). Such queries/ grievances shall be responded to within 24 hours or as soon as possible and shall be disposed off within 3 days.

4. During the lockdown period, taxpayers may contact the designated officers nominated for each jurisdiction, as per details given below:-

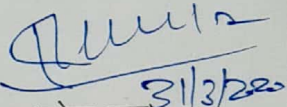
S. No.	Jurisdiction	Name of officer (Ms/S/shri)	Designation	Telephone Number	e-mail id
(1)	(2)	(3)	(4)	(5)	(6)
1	CGST Commissionerate Jaipur (Head Qquarters including SVLDRS)	Nishtha Sharma	Deputy Commissioner	8800578987	sabkavishwasjpr@gmail.com
2	CGST Division-A, CP-21-22-23, VKI Area, Road No. 1D, Jaipur	Shubh Agarwal	Deputy Commissioner	9717433456	cgstdiva@gmail.com
3	CGST Division-B, CP-21-22-23, VKI Area, Road No. 1D, Jaipur	Sandeep Kumar Payal	Assistant Commissioner	9999980560	divbtech02@gmail.com
4	CGST Division-C, CP-21-22-23, VKI Area, Road No. 1D, Jaipur	Neelima Khorwal	Assistant Commissioner	8619245983	cgstdivc@gmail.com
5	CGST Division-D, Sector-10, Vidhyadhar Nagar, Jaipur	Devendra Singh Dutt	Assistant Commissioner	9829110585	cgstdivd@gmail.com
6	CGST Division-E, Sector-10, Vidhyadhar Nagar, Jaipur	Prateeti Goyal	Assistant Commissioner	9680423687	cgstdivisione@gmail.com

7	CGST Division-F, Sector-10, Vidhyadhar Nagar, Jaipur	Prateeti Goyal	Assistant Commissioner	9680423687	Gstdivisionjaipur@gmail.com
8	CGST Division-G, Sector-10, Vidhyadhar Nagar, Jaipur	Nishant Tomar	Assistant Commissioner	8588983780	gstdivisiongl@gmail.com
9	CGST Division-H, Sector-10, Vidhyadhar Nagar, Jaipur	Parul Singhal	Deputy Commissioner	9828199796	Gstdivisionhjaipur@gmail.com
10	CGST Division-I, Sector-10, Vidhyadhar Nagar, Jaipur	Devendra Singh Dutt	Assistant Commissioner	9829110585	divisioni.jaipur@gmail.com
11	CGST Division-J, Opp. Session Court, Jaipur Road, Ajmer	Dheerendra Verma	Assistant Commissioner	8005851623	divajmer@yahoo.co.in
12	CGST Division-k, Opp. Session Court, Ajmer	Dheerendra Verma	Assistant Commissioner	8005851623	Divisionkajmer@gmail.com

5. In case the taxpayers are not satisfied with the response received from the designated officers or they have any grievance with respect to the taxpayer services provided to them, they can send their grievances through e-mail to the Commissioner, GST & CX, **Jaipur on the e-mail id commr-cexjpr@nic.in along with their telephone number.**

6. All such grievances received through e-mail shall be responded to within 24 hours or as soon as possible and shall be disposed of within 3 days, and the taxpayers shall also be contacted over telephone, where-ever necessary.

7. All the trade bodies and industry associations may bring the contents of this trade notice to the notice of their members. Trade and Industry Associations are also welcome to contact the Department over telephone and e-mail for finding solutions to problems faced by the industry they represent.

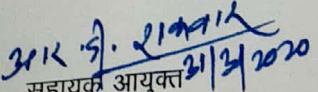

(महेन्द्र पाल)
आयुक्त

Dated : 31.03.2020

C.No. IV-16/01/Policy/T.N./2020/

Copy forwarded for information and necessary action to:-

- 1) Dr. K. L. Jain, Honorary Secretary General, Rajasthan Chamber of Commerce & Industries, Chamber Bhawan, M.I. Road, Jaipur.
- 2) The President, VKI Association, Road No. 1, Vishwakarma Industrial Area, Jaipur.
- 3) Sh. Tara Chand Goyal, President, Laghu Udyog Bharti, Rajasthan Zonal Office, S-8, Govindam Complex, S.C. Road, Jaipur 302001
- 4) Sh. Kuldeep Gupta, Secretary, Institute of Chartered Accountant, D-1, Jhalana Doongari, Institutional Area, Jaipur
- 5) Sh. Suresh Agarwal, President, Federation of Rajasthan Trade and Industries(FORTI), A-7 2nd Floor, Ganpati Enclave, Civil lines, Ajmer Road, Jaipur - 302006, Rajasthan, India
- 6) Shri Arvind Khicha of Rajasthan Cement Manufacturer's Associations, C/o M/s Shree Cement Ltd, J.L.N.Marg, Opp. Rajasthan University, Jaipur
- 7) Secretary of Rajasthan Steel Chamber, B-234, Road No. 9, V.K.I Area, Jaipur-302013
- 8) Sh. Suneel Dutt Goyal, Director General, Imperial Chamber of Commerce & Industry, 4- Vishnu Path, Satya Vihar, Lal Kothi, Jaipur- 302015.
- 9) The Superintendent (Computer) for uploading on the departmental website.


सहायक आयुक्त
(तकनीकी)