

Government of India
Chief Commissioner, CGST & Central Excise, Jaipur Zone
Chief Commissioner, CGST & Central Excise, Jaipur

Dated: 19/07/2023

To

Shri MANOJ BALKRISHNA PATIL
Bungalow Number 10, East Street Camp
Next to Lashkar Police Quarters
Pune 411001
411001

Registration Number : GSTJP/R/T/23/00156/7

Dear Sir/Madam

I am to refer to your Request for Information under RTI Act 2005, received vide letter dated 23/06/2023 and to say that *PFA reply in PDF.*

In case, you want to go for an appeal in connection with the information provided, you may appeal to the Appellate Authority indicated below within *thirty days* from the date of receipt of this letter.

Babneet Tuli, CCO(JZ), Jaipur

FAA & Joint Commissioner

Address: O/o Chief Commissioner, CGST & Central Excise Jaipur Zone, NCR Building,
Statue Circle, C-Scheme, Jaipur

Phone No.: 0141-2227576

Yours faithfully

(Ram Kishan Bairwa, CCO, JZ)

CPIO & Assistant Commissioner

Phone No.: 01412385104

Email : ccojaipur@gmail.com

As per available records, the information in respect of RTI Application bearing Registration No. GSTJP/R/T/23/00156/7 dated 27.06.2023, filed by you, in respect of Office of the Chief Commissioner of CGST & CX, Jaipur Zone is as under –

Point No. (C) – *Office of the Chief Commissioner, CGST & Central Excise, Jaipur Zone, Jaipur.*

Point No. (G) – *No such information/document available with this office as no such office order has been issued by this office.*

Point No. (H) – *No such record is maintained by this office, as such the requisite information is not available, thus cannot be furnished. In this regard Hon'ble CIC in the case of Sh. Ashok Kumar Sharma vs B.H.E.L. dated 25 July, 2008 and in various cases has held that information which is not readily available or maintained, cannot be furnished.*

RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)

Registration Number (पंजीकरण संख्या) :	GSTJP/R/T/23/00156/7	Date of Receipt (प्राप्ति की तारीख) :	27/06/2023
Transferred From (से स्थानांतरित) :	Chief Commissioner, CGST & Central Excise, Jaipur Zone on 27/06/2023 With Reference Number : GSTJP/R/T/23/00156		
Remarks(टिप्पणी) :	Pertains to Your Zone/Section		
Type of Receipt (रसीद का प्रकार) :	Electronically Transferred from Other Public Authority	Language of Request (अनुरोध की भाषा) :	English
Name (नाम) :	MANOJ BALKRISHNA PATIL	Gender (लिंग) :	Male
Address (पता) :	Bungalow Number 10, East Street Camp, Next to Lashkar Police Quarters, Pune 411001, Pin:411001		
State (राज्य) :	Details not provided	Country (देश) :	India
Phone Number (फोन नंबर) :	+91-9823541101	Mobile Number (मोबाईल नंबर) :	+91-9823541101
Email-ID (ईमेल-आईडी) :	patilmanojpm12@gmail.com		
Status (स्थिति)(Rural/Urban) :	Urban	Education Status :	
Requester Letter Number(निवेदक पत्र संख्या) :	Details not provided	Letter Date :	Details not provided
Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :	No	Citizenship Status (नागरिकता) :	Indian
Amount Paid (राशि का भुगतान) :	0 (Received by Central Board of Excise and Customs - Central Excise) (original recipient)	Mode of Payment (भुगतान का प्रकार) :	Payment Gateway
Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) :	No(Normal)	Request Pertains to (अनुरोध निम्नलिखित संबंधित है) :	Ram Kishan Bairwa, CCO, JZ
Information Sought (जानकारी मांगी) :	I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians . The basic object of the Right to Information Act 2005 is to empower the citizens, promote transparency and accountability in the working of the Government. As per THE RIGHT OF CITIZENS FOR TIME BOUND DELIVERY OF GOODS AND SERVICES AND REDRESSAL OF THEIR GRIEVANCES BILL, 2011 (CITIZENS CHARTER) every public authority is required to publish a citizens charter within six months of the commencement of the Act. The Charter will detail the goods and services to be provided and their timelines for delivery. The Bill requires all public authorities to appoint officers to redress		

grievances. Grievances are to be redressed within 30 working days. The Bill also provides for the appointment of Central and State Public Grievance Redressal Commissions.

A penalty of up to Rs FIFTY THOUSANDS be levied upon the responsible officer or the Grievance Redressal Officer for failure to render services. Therefore please provide me the following information under section 3 of the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES / DRI OFFICES/ ZONAL NACIN OFFICES / ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA from 1/7/2017 to 31/3/2023 Financial Year wise which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section 6(3) of RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) NAME & PLACE OF THE COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WHICHEVER IS APPLICABLE (E) NAME & PLACE OF THE DIVISION/CIRCLE OF CENTAL EXCISE & CGST OR CUSTOMS UNDER EXECUTIVE/ AUDIT COMMISSIONERATE (F) NAME AND PLACE OF THE RANGE UNDER DIVN OF CENTRAL EXCISE & CGST OR NAME & PLACE OF AIRPORT /ICD/CFS/PORT/FIELD FORMATION UNDER CUSTOMS WHICHEVER APPLICABLE (G) PLEASE PROVIDE ME A COPY OF OFFICE ORDER ISSUED REGARDING APPOINTMENT OF GRIEVANCE REDRESSAL OFFICER FOR PROPERLY IMPLEMENTATION OF CITIZEN CHARTER . (COPY RECEIVED FROM ZONAL OFFICE/HEAD OFFICE IF OFFICE ORDER IS NOT ISSUED BY RESPECTIVE SUBORDINATE OFFICE) (H) PLEASE INFORM ME NUMBER OF COMPLAINTS/GRIEVANCES RECEIVED FROM COMMON INDIAN CITIZENS ABOUT (A) CITIZENS CHARTER (B) FUNCTIONING OF A PUBLIC AUTHORITY OR (C) VIOLATION OF A LAW, POLICY OR SCHEME & AMOUNT OF PENALTY LEVIED UPON THE RESPONSIBLE OFFICER OR THE GRIEVANCE REDRESSAL OFFICER FOR FAILURE TO RENDER SERVICES.

Please provide me the information for point (G) & (H) separately for offices mentioned at (A), (B), (C), (D), (E) & (F) separate for each and every office from 1/7/2017 to 31/3/2023 Financial Year wise on my mail id patilmanojpm12@gmail.com

Original RTI Text (मूल आरटीआई पाठ):

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RTI Details

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