

Information Sought (जानकारी मांगी): I am an Indian citizen . I am one of the end user of services and buyer of goods amongst crores of Indians who are ultimately paying CENTRAL EXCISE DUTY(ON PETROL & DIESEL) GOODS AND SERVICE TAX /CUSTOMS DUTY . Centralised Public Grievance Redress and Monitoring System (CPGRAMS) is an online platform available to the citizens 24x7 to lodge their grievances to the public authorities on any subject related to service delivery. It is a single portal connected to all the Ministries/Departments of Government of India and States. Every Ministry and States have role-based access to this system. CPGRAMS is also accessible to the citizens through standalone mobile application downloadable through Google Play store and mobile application integrated with UMANG. The status of the grievance filed in CPGRAMS can be tracked with the unique registration ID provided at the time of registration of the complainant. CPGRAMS also provides appeal facility to the citizens

if they are not satisfied with the resolution by the Grievance Officer. After closure of grievance if the complainant is not satisfied with the resolution, he/she can provide feedback. If the rating is Poor the option to file an appeal is enabled. The status of the Appeal can also be tracked by the petitioner with the grievance registration number. Therefore please provide me the following information under section 3 0f the RTI Act 2005 in respect of ALL THE ZONAL DGGI OFFICES /ALL THE ZONAL DRI OFFICES/ZONAL NACIN OFFICES /ZONAL CHIEF COMMISSIONERS OFFICES OF CBIC LOCATED ALL OVER INDIA for the period from 1/4/2023 to 31/3/2024 on my mailid

[REDACTED] which is required by me in the larger public interest. If the said information is not available with you my application may be forwarded to the respective CPIO under section6(3)0f RTI Act 2005 providing the information on my mailidpatilmanojpm12@gmail.com (A) NAME & PLACE OF THE DGGI/ DRI OFFICE (B) NAME & PLACE OF THE NACIN ZTI (C) NAME & PLACE OF THE CHIEF COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS WHICHEVER IS APPLICABLE (D) COMMISSIONERATE OF CENTAL EXCISE & CGST OR CUSTOMS (EXECUTIVE/AUDIT/APPEALS/) WICHEVER IS APPLICABLE (E) NAME & PLACE OF THE DIVISION/CIRCLE OF CENTAL EXCISE & CGST OR CUSTOMS UNDER EXECUTIVE/ AUDIT COMMISSIONERATE (F) NUMBER OF CPGRAMS RECEIVED (G) NUMBER OF INTERIM REPLIES GIVEN TO RECEIVED CPGRAMS BEFOR FINAL REPLY (H) NUMBER OF CPGRAMS APPLICANTS FILED APPEALS AGAINST FINAL REPLY RECEIVED FORM PUBLIC AUTHORITY (I) NUMBER OF CPGRAMS APPLICATIONS COULD NOT DISPOSED OFF BY PUBLIC AUTHORITY WITHIN THE TIME LINE PRESCRIBED BY MINISTRY OF ADMINISTRATIVE REFORMS Please provide me the information for point (F) (G) (H) ,(I), separately for offices mentioned at (A), (B), (C), (D) & (E) from 1/4/2023 to 31/3/2024 on my mail id

[REDACTED]

Information Provided:

With reference to the information sought by you in your above mentioned RTI application, the point wise reply in respect of CPIO O/o The Chief Commissioner, CGST & Central Excise (Jaipur Zone), Jaipur is as under:-

“Point C: Office of the Chief Commissioner, CGST & Central Excise (Jaipur Zone), Jaipur.

Point F: 189

Point G: Nil

Point H: 23

Point I: Nil”